

Application No. 10/680,032
Attorney Docket No. AOL0139

Amendment to Specification

- The Examiner has objected to line 5 of paragraph 107 on page 31 of the specification for the inclusion of an embedded hyperlink. Applicant has amended
5 the specification to extract the embedded hyperlink, as requested by the Examiner. Applicant requests that the subject paragraph 107 be replaced with the following replacement paragraph, as amended:

Note that this scheme is useful in helping various entities to be in compliance with Federal law relating to accessibility for disabled, e.g. Section 508 of the
10 Rehabilitation Act, see <http://www.section508.gov>. Section 508 requires that Federal agencies' electronic and information technology is accessible to users with disabilities. Using the IMLet-extended instant messaging system, governmental and private entities can provide on-line answers and support to more users than before.